

Exhibit 5

RECEIVED

AUG 30 2021

SUPERIOR COURT-CIVIL
MICHAEL JOSEPH DONOVAN
CLERK/MAGISTRATE

Hi Paul,

This correspondence is to inform you that I have received and reviewed the credentials for the following individuals;

Julio Lema

Kelian Thomas

Sheraz Hasan

Paul Jones

I know you mentioned over the phone that Lindsey Shepard is inactive at the moment which I was able to confirm and that is fine.

However, upon receiving the credentials for the individuals mentioned we have determined that Kelian Thomas will not qualify to be a driver for our program as his RMV does not meet MART's performance standards at this time.

Sheraz Hasan appears to qualify at the moment but may not be activated pending receipt of his Massachusetts RMV record. While I have read your email regarding his status unfortunately it must be ran, reviewed and placed in his file before he can continue to work on MART work.

Julio Lema and yourself are all set.

Please respond in writing as to the removal of Mr. Thomas as well as Mr. Hasan who is to be removed pending receipt of the requested information and your company receiving written authorization to start him from MART.

Sincerely,

Ivan Roman

Asst. Project Coordinator (MART)

Phone 978-353-0333 ext. 2854

Fax 978-342-1053



paul jones <ccrdcorp@gmail.com>

CM221731 CM221740 CM221743 CCRD

10 messages

Rodriguez, Sarah <Sarah.Rodriguez@mrta.us>
 To: paul jones <ccrdcorp@gmail.com>
 Cc: DMAComplaints <DMAComplaints@mrta.us>

Fri, Feb 1, 2019 at 1:42 PM

In regards to CM221731 CM221740 CM221743 CCRD

This driver CLYDE MURPHY is to be **removed** from all MART work, pending drug test results. This must be completed within (drugs 32 hours/alcohol 8 hours)
 Please forward all credentials to MART within 48 hours by Monday February 4, 2019 at 8a:

1. COPY OF THE DRIVERS LICENSE.
2. RMV REPORT.
3. ALL TRAINING CERTIFICATES.
4. HIPPA SIGNED FORM.
5. MEDICAL CLEARANCE LETTER.
6. DATE OF CORI ONLY

Please confirm in your response to this email that the driver has been removed from all MART work. **PLEASE RESPOND TO THE COMPLAINT IMMEDIATELY.**

For any documents requested and not received for an accident/client injury the fine will be \$100.00 per day

HAPPY VALENTINES DAY
 SARAH RODRIGUEZ
 COMPLAINTS DEPARTMENT
 TEL 978 665 2821
 FAX 978-342-1053

paul jones <ccrdcorp@gmail.com>
 To: "Rodriguez, Sarah" <Sarah.Rodriguez@mrta.us>

Fri, Feb 1, 2019 at 2:36 PM

Attached is requested documents the Cori Date is 10/24/2018, I will forward Clydes RMV report shortly in a separate email Thank you.

Paul Jones / Director
Commonwealth Community
Recovery Division Inc.
79 Thompson Street
Springfield, Ma 01109
Cell: 617-939-5417
Toll Free: 888-680-4667
Fax: 888-726-8386

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7 attachments

IMG_2402.jpg
 460K

IMG_2403.jpg



paul jones <ccrdcorp@gmail.com>

Yani Velazquez

2 messages






paul jones <ccrdcorp@gmail.com>
To: paul jones <ccrdcorp@gmail.com>

Fri, Jun 15, 2018 at 2:24 PM

Paul Jones / Director
Commonwealth Community
Recovery Division Inc.
79 Thompson Street
Springfield, Ma 01109
Cell: 617-939-5417
Toll-Free: 888-680-4667
Fax: 888-726-8386

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5 attachments

-  **Copy of Transportation Provider Employee Log submitted.xlsx**
15K
-  **certificates.pdf**
1192K
-  **Hippa form and DOT.pdf**
1246K
-  **Yanira driving record.pdf**
715K
-  **Yanira license.pdf**
497K

paul jones <ccrdcorp@gmail.com>
To: "Richard, Stephanie" <stephanie.richard@mrta.us>

Mon, Jun 18, 2018 at 2:45 PM

Thank you for the response, attached is the workers here I will be sending them separately.

Paul Jones / Director
Commonwealth Community
Recovery Division Inc.
79 Thompson Street
Springfield, Ma 01109
Cell: 617-939-5417
Toll Free: 888-680-4667
Fax: 888-726-8386

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[Quoted text hidden]

5 attachments



Copy of Transportation Provider Employee Log submitted.xlsx
15K



certificates.pdf
1192K



Hippa form and DOT.pdf
1246K



Yanira driving record.pdf
715K



Yanira license.pdf
497K



paul jones <ccrdcorp@gmail.com>

CCRD - ACCIDENT/CM234855

6 messages

Moyo, Michelle <Michelle.Moyo@mrta.us>
To: paul jones <ccrdcorp@gmail.com>
Cc: "Monk, Robert" <Robert.Monk@mrta.us>

Tue, Aug 13, 2019 at 9:30 AM

Good morning,

Thank you for reporting the accident involving Rickey Rogers via the vendor portal. He is to be removed from all MART/HST work immediately pending the investigation. Please confirm if he did both the drug and alcohol testing and the date and time that he went. Please respond to this email as well as confirm that he has been removed. Thank you.

Michelle Moyo

Montachusett Regional Transit Authority

Vendor Compliance Agent

michelle.moyo@mrta.us

(978) 665-2864

Fax: (978) 342-1053

paul jones <ccrdcorp@gmail.com>
To: "Moyo, Michelle" <Michelle.Moyo@mrta.us>

Tue, Aug 13, 2019 at 10:18 AM

He is back at the facility now getting it done

Paul Jones / Director

Commonwealth Community

Recovery Division Inc.

79 Thompson Street

Springfield, Ma 01109

Cell: 617-939-5417

Toll Free: 888-680-4667

Fax: 888-726-8386

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[Quoted text hidden]

Moyo, Michelle <Michelle.Moyo@mrta.us>

Tue, Aug 13, 2019 at 10:37 AM


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Welcome: CCRD-COMMONWEALTH COMMUNITY RECOVERY DIVISION INC

Agency: **MassHealth**

Rectangular Sign

Complaint

IF THE RESPONSE DATE CANNOT BE MET, CALL TO DETERMINE IF AN EXTENSION MAY BE GRANTED.

Response due at RTA by 12/11/2018 [mm/dd/yyyy]

PLEASE NOTE THAT THE PENALTY INDICATED BELOW, IS SOLELY FOR MISSING THE RESPONSE DEADLINE. ADDITIONAL FINES MAY RESULT FOR SUBSTANTIATED COMPLAINTS WHICH REPRESENT VIOLATIONS OF THE RTA/HST TECHNICAL SPECIFICATIONS IN OUR CONTRACT.
PENALTY FOR MISSING RESPONSE DEADLINE: \$25.00

| | | | | | |
|---------------------------------|---|--------------------|-------------------------------------|--------------------|-----------------|
| Complaint # | CM218306 | *Date Received : | 12/06/2018 [mm/dd/yyyy] | *Time Received : | 1139A [hhmmA/P] |
| Reported By : | CLT | Callback Phone # : | | | |
| Report Taken By : | Sarah | Supervisor : | sr | | |
| TRIP / PASSENGER DETAILS | | | | | |
| Name : | [REDACTED] | *First Name : | [REDACTED] | MI : | |
| Address # : | [REDACTED] | St. Name : | [REDACTED] | Apartment Number : | |
| | SPRINGFIELD | State : | MA | Zip : | 01108 |
| Phone : | [REDACTED] | | | | |
| Incident Occurred : | 12/01/2018 | Trip ID : | T8229720 | PU Time : | 0900A |
| *Time of Incident : | 1139A [hhmmA/P] | | | | |
| Address : | [REDACTED] | Trip Comments: | ES(1) CLNT LIVES [REDACTED] PER MEM | D/O Address : | [REDACTED] |
| City, State : | SPRINGFIELD, MA | | | D/O City, State : | [REDACTED] MA |
| Entrance : | | Equip. : | | D/O Entr : | |
| Vehicle Code : | | Operator | CCRD | Route # : | |
| | HST03-PIONEER VALLEY | | | Type of Service : | WFP |
| Category : | Select Category | | | Distributed to : | |
| Incident Memo : | CLT STATED THE ACCIDENT OCCURED GOING TO THE APPT. CLT SAYS ONE OTHER CLT & THE DRV WERE IN THE VEH. NO POLICE OR AMBULANCE WERE CALLED. NO INJURIES. CLT WAS WEARING SEATBELT. CLT SAYS THE DRV WAS COMING OFF THE HIGHWAY WHEN A VEH HIT THEM FROM BEHIND. DRV ASKED IF CLT WAS OK. | | | | |
| Investigator Response/Action : | | | | | |
| Investigated By : | | | | | |
| RTA Action Memo : | SEE CM218276 THE DRV RICKEY ROGERS IS TO BE REMOVED PENDING INVESTIGATION. EMAIL TO FOLLOW | | | | |
| Vendor Response Date : | | | | | |

Type here to search

4:05 PM
12/6/2018


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Welcome: CCRD-COMMONWEALTH COMMUNITY RECOVERY DIVISION INC

Agency: **MassHealth**

Rectangular Snip

COMMONWEALTH COMMUNITY RECOVERY DIVISION LLC

Complaint

IF THE RESPONSE DATE CANNOT BE MET, CALL TO DETERMINE IF AN EXTENSION MAY BE GRANTED.

Response due at RTA by 12/11/2018 [mm/dd/yyyy]

PLEASE NOTE THAT THE PENALTY INDICATED BELOW, IS SOLELY FOR MISSING THE RESPONSE DEADLINE. ADDITIONAL FINES MAY RESULT FOR SUBSTANTIATED COMPLAINTS WHICH REPRESENT VIOLATIONS OF THE RTA/HST TECHNICAL SPECIFICATIONS IN OUR CONTRACT.
PENALTY FOR MISSING RESPONSE DEADLINE: \$25.00

| | | | | | |
|---------------------------------|----------------------|--------------------|-------------------------|--------------------|-----------------|
| Report # | CM218276 | *Date Received : | 12/06/2018 [mm/dd/yyyy] | *Time Received : | 0943A [hhmmA/P] |
| Reported By : | CLT | Callback Phone # : | | Supervisor : | SR |
| Report Taken By : | Sarah | | | | |
| TRIP / PASSENGER DETAILS | | | | | |
| Name : | [REDACTED] | *First Name : | [REDACTED] | MI : | |
| SSN : | | St. Name : | [REDACTED] | Apartment Number : | |
| Address # : | 6 | State : | MA | Zip : | 01108 |
| City : | SPRINGFIELD | Phone : | | | 4137777596 |
| Incident Occurred : | 12/01/2018 | Trip ID : | [REDACTED] | PU Time : | 0945A |
| Address : | 2257, MAIN ST | Trip Comments : | | D/O Address : | 6, [REDACTED] |
| City, State : | SPRINGFIELD, MA | Equip. : | | D/O City, State : | SPRINGFIELD, MA |
| Entrance : | | Operator | CCRD | D/O Entr. : | |
| Vehicle Code : | | Route # : | | Distributed to : | |
| Category : | HST03-PIONEER VALLEY | Type of Service : | WFP | | |
| Category : | Select Category | | | | |

Complaint Memo :

CLT STATES THE ACCIDENT OCCURED GOING HOME. THE CLT SAYS ANOTHER CLT WAS IN THE VEH & ALSO THE DRV TOTAL OF 3 PEOPLE. NO POLICE OR AMBULANCE CALLED. NO INJURIES. EVERYONE WAS WEARING A SEATBELT. CLT DESCRIBES THEY WERE COMING OFF THE HIGHWAY & WERE HIT FROM BEHIND. DRV DID ASK IF EVERYONE WAS OK. *UNABLE TO REACH CLT IN SPR C25862

RTA Action Memo :

12/6/18*UNABLE TO REACH CLT IN SPR C25862 THIS DRV IS TO BE REMOVED FROM ALL MART WORK PENDING INVESTIGATION. EMAIL TO FOLLOW. SR

Investigator Response/Action :

I am writing to you to inform you that on Saturday, Dec 1, 2018, there was an accident in one of our vehicles, no one was hurt our driver was at a stop sign and a car bump him we traded papers and damage was under \$1000. I am reporting that two clients were in the van at the time the other person tapped the bumper I will send you clients name and report in the morning as the damage is under \$1000 but I am still reporting it Thank you, will

Investigated By :

Vendor Response Date :

Type here to search

4:05 PM
12/6/2018